



RESEARCH INSTITUTE

2008 Global HRO Supplier Landscape

Trends, Capabilities, and Rankings of Top HRO Suppliers

Press release

DALLAS, January 13, 2009 – The global multi-process Human Resources Outsourcing (HRO) market witnessed significant shifts in buyer adoption trends in 2008, according to a [new study by Everest Research Institute](#). As a result, the supplier landscape is changing as well. While buyers have more supplier options than what were available before, it is imperative for them to clearly understand suppliers' current focus and their comparative capabilities across key dimensions.

In 2008, though the market slowed down considerably in terms of new deals signed, the number of active suppliers increased. With increased competition, it will be critical for suppliers to clearly define their target market and offerings. For buyers, it is more important than ever to identify and articulate their goals for outsourcing HR; in fact, in the current economy, most buyers will only consider componentized outsourcing of core HR processes in order to drive down HR costs.

The [2008 Global HRO Supplier Landscape](#) research report examines the key changes in buyer adoption, investigates the areas in which suppliers are looking to gain competitive advantage, and assesses supplier delivery capability across scale, scope, technology, and delivery footprint.

Media contacts

The Point Group – America & Europe

Scott Tims

Office: +1-214-378-7970 x278
Mobile: +1-214-957-6785
stims@thepointgroup.com

Martha Cook

Office: +1-214-378-7970 x240
mcook@thepointgroup.com

R&PM: Edelman – Asia

Puneet Khunger

Office: +91-11-2332-0116
Mobile: +91-98101-91409
puneet.khunger@edelman.com

Priyangshu Dutta

Office: +91-11-2332-0116
Mobile: +91-981804-4248
priyangshu.dutta@edelman.com

To read an extract of the *HRO Market Update: 2008 Global HRO Supplier Landscape*, purchase the report, or inquire about other research services, please visit www.everestresearchinstitute.com, email info@everestresearchinstitute.com, or call +1-214-451-3110.

Other recent HRO studies by the Institute include:

- [HRO Annual Report 2008](#)
- [Gathering Momentum: Mid-Market HRO](#)
- [Pan-European HRO Market](#)
- [Global Sourcing in HR](#)
- [Learning Services Outsourcing \(LSO\) – Accelerating the Learning Curve](#)

About Everest Research Institute

[Everest Research Institute](#) serves as a central source of independent and objective strategic intelligence, analysis, and actionable insight for leading corporations, suppliers, technology providers, and investors in the global outsourcing and offshoring marketplace.

The Institute addresses both business process and information technology sourcing topics, providing the global outsourcing and offshoring community with information that empowers highly productive, sustainable sourcing strategies and relationships. The Institute's wealth of knowledge and experience provides unique perspectives into today's marketplace and the competitive edge required to take advantage of emerging opportunities.

Everest Research Institute is the research arm of the [Everest Group](#), a global consulting firm with offices in such leading business centers as Dallas, New York, Toronto, London, Amsterdam, New Delhi, Melbourne, and Sydney. Everest Group has earned a worldwide reputation for ongoing innovation as it helps clients achieve maximum value from their operations including sourcing strategy and implementation.

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